

Privacy Policy for use of Metris dashboard and app.

Metris (“we”, “our”, or “us”) operates a platform for managing and monitoring weather stations that are owned and operated by Metris (the “Service”).

This Privacy Policy explains how we collect, use, and protect personal information in connection with the Service.

1. Scope of This Policy

Environmental and telemetry data produced by weather stations is **not personal information**

This policy applies only to **personal information relating to users or contacts** who access or interact with the Service

2. Information We Collect

a. Account and Contact Information

We may collect:

- Name
- Phone number
- Email address
- Organization or company name and address

b. Usage Information

We may collect limited technical data such as:

- IP address
 - Browser type and version
 - Access times and activity within the platform
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3. How We Use Personal Information

We use personal information to:

- Provide access to the Service
- Manage user accounts

- Communicate service updates, alerts and/or, or support information
 - Maintain system security and performance
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4. Data Sharing

We do **not sell personal information**.

We may share personal information:

- With service providers supporting our infrastructure (e.g., cloud hosting)
 - Where required by law
 - To protect our legal rights or prevent misuse of the Service
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5. Data Storage and Security

- Data is hosted on secure cloud infrastructure and protected using industry-standard measures
 - Access is restricted to authorized personnel only
 - While we take reasonable steps to protect data, no system is completely secure
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6. Data Retention

We retain personal information only:

- For as long as necessary to provide the Service
 - To meet legal or operational requirements
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7. Your Rights

You may request to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your personal information

Requests can be made using the contact details below.

8. Cookies and Tracking

We may use cookies or similar technologies to:

- Maintain secure sessions
 - Improve functionality and performance
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9. International Processing

Data may be processed or stored in cloud infrastructure located outside your country. Appropriate safeguards are applied.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be posted with a revised “Last Updated” date.

11. Contact Us

If you have any questions or requests regarding this Privacy Policy, please contact:

Metris

Email: metris@metris.co.nz

12. Legal Basis (if applicable)

Where applicable, we process personal information based on:

- Performance of a contract
- Legitimate business interests
- Compliance with legal obligations